

# Illinois Intact Family Recovery (IFR)

## Client Experiences

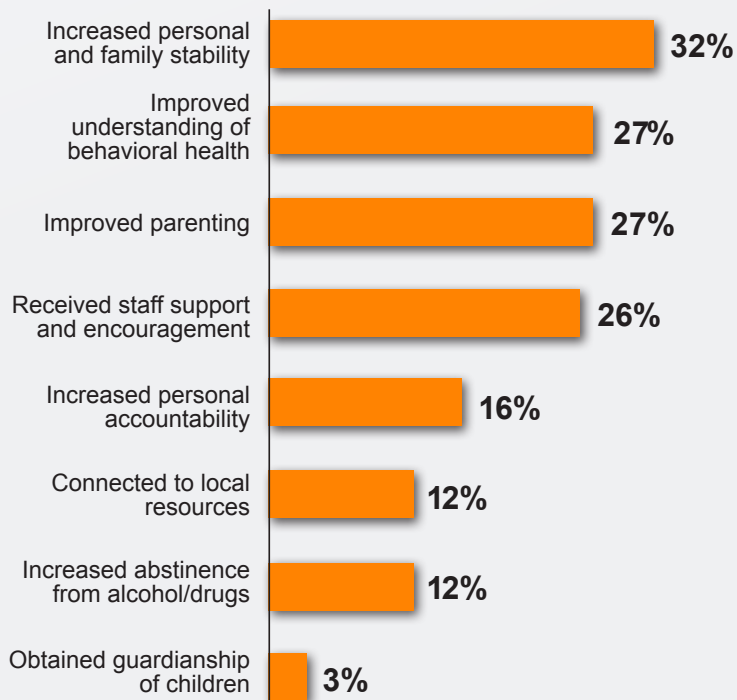
### IFR Program Overview

The **Intact Family Recovery program** uses partnerships between child welfare and substance use treatment providers to improve outcomes for families impacted by parental substance use. In the IFR program, families receive child welfare services integrated with specialized substance use treatment case management from their case worker and a recovery coordinator (RC).

We asked clients about their experiences with the IFR program in interviews as they started receiving IFR services, and 9 months and 18 months after they started receiving services.

**79%** of the 119 IFR clients interviewed at 9-month follow-up said IFR helped them.

#### Percentage of IFR Evaluation Participants Who Reported Program Benefits During 9-Month Follow-up Interview



### Client Testimonies

*"They (RC and case worker) helped tremendously because I'm sober almost 2 years later. They helped keep my child safe, made sure we could stay healthy, and helped me stay sober, which was the most important thing."*



*"The reason I have been this successful is because of the services I've been getting. They (RC and case worker) are always there for me, I couldn't imagine doing it without them."*

*"It is a wonderful program. It kept our family together. My RC is one of my favorite people."*

*"My RC was wonderful. He got on my level as a parent and as another human being. He is compassionate and helpful."*

*"These services helped me get to where I am today. I don't drink or smoke weed anymore."*