Background & Need

Medicaid provides crucial behavioral and physical healthcare services that position Illinois’ young people and families for higher quality, more self-sufficient lives.

However, many Illinoisans currently can’t access healthcare services because providers don’t have the resources to bill managed care organizations (MCOs).

⇒ Illinois’ Medicaid program requires healthcare providers to bill managed care organizations, yet most providers are NOT billing MCOs1.

⇒ When providers cannot bill MCOs, Illinoisans encounter barriers to accessing quality healthcare services, when they need them, where they need them, from the providers they trust.

⇒ Smaller providers and providers serving predominantly communities of color are the least prepared to bill MCOs1.

Solution

Illinois benefits when people have support constructing the sturdy foundation of health and well-being that we all need to reach our potential. Establish a Medicaid Technical Assistance Center (MTAC) to increase healthcare access in Illinois. The MTAC is a recognized model that can leverage federal Medicaid match to create a long-term resource for healthcare providers within Illinois’ Medicaid program.

CALL TO ACTION

Pass HB4959/SB3464 to create a Medicaid Technical Assistance Center Act and HB4958/SB3465 to appropriate $5M to the Illinois Department of Healthcare and Family Services for the Medicaid Technical Assistance Center.